



15 January 2007

Mr Les Posen  
Clinical Psychologist  
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CPA Australia Limited  
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Level 3, 111 Harrington Street  
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Dear Les,

**Re: CPA Congress - VIC Speaker Evaluations**

On behalf of CPA Australia thank you for your contribution to the above 2006 Continuing Professional Development Program.

CPA appreciate the time you invested in preparation for this event and sincerely thank you for the effort. We have now summarised the evaluation forms and as a means to further develop our CPD and to offer you some insights into your presentation, we are pleased to provide you with the following feedback from the participants.

The key rating criteria relative to this activity were; 5 = Excellent 4 = Very Good 3 = Average 2 = Fair 1 = Poor.

As a benchmark, CPA Australia targets an average rating of 4.2 (Very Good to Excellent) for each category evaluated.

Your evaluation follows;

**Session Title:** H38: Knowledge Management - Better Personal Productivity  
**Venue:** Melbourne Convention Centre, Vic  
**Date:** 10/18/2006  
**Your overall Rating:** 4.50  
**Technical Content rating:** 4.44  
**Presentation Material rating:** 4.56

**All comments specific to your presentation:**

- Good mix of interactive and formal talking.
- He was exceptionally enthusiastic and well spoken. His knowledge and love for the topic was infectious.
- Good presentation skills.
- Although the workshop topics were not what I expected, it was very interesting
- Great presentation linked tools to real problems.

If you have any questions relating to the evaluation, please don't hesitate to contact the following project team members involved with this event.

<p><b>Product Development:</b> Marilyn Gunn and Jenny Thomson CPD Product Executive - Congress &amp; Conferences Phone: 03 9606 9612 or 03 9606 9618 Fax: 03 9670 2079 Email: marilyn.gunn@cpaaustralia.com.au or jenny.thomson@cpaaustralia.com.au</p>	<p><b>Event Co-ordination:</b> Candice Rapp CPD Events Co-ordinator Phone: 02 9375 6270 Fax: 02 9375 6262 Email: candice.rapp@cpaaustralia.com.au</p>
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Once again, please accept our sincerest thanks for your participation. We look forward to working with you again in the near future.

Yours sincerely,

Ann Quach  
Group Product Manager  
Continuing Professional Development  
CPA Australia Limited